#### **HOLIDAY CLUB**

#### Dear Subscriber,

It is with great pleasure that we welcome you to our newsletter. Should you wish to read this in your own language, please copy the link **HERE**, paste it in the Google Chrome browser and translate from English to your own language.

Thank you for your continued support, and we hope you enjoy reading.

#### Querido suscriptor,

Es un gran placer darle la bienvenida a nuestro boletín informativo. Para leerlo en Español, por favor, copia el enlace **AQUÍ**, pégalo en Google Chrome y traduce la página de inglés al español.

Gracias por su continuo apoyo y esperamos que disfrute de la lectura.

# **Summer Holiday**

Use our special discount of 15% for accommodation between 1 May and 30 September 2025. Reservations can be made until 30 June through our website only.



### **Good-to-Know**

### **In-room welcome information**

All our apartments now include an in-room welcome information with essential details about the resort and our services, covering from contact numbers for assistance to the beach bus time table, designed to ensure guests feel comfortable and informed upon arrival.

### **Inventory**

We are pleased to inform you that all our apartments come with a detailed inventory list. This list displays all items available in each room, ensuring you have everything you need for a comfortable stay. Feel free to check the inventory list upon arrival to familiarize yourself with the amenities provided.

### **Claim companies**

We would like to advise all members regarding a re-sale/claim company that is falsely representing itself as Holiday Club and using our logo to solicit personal information from individuals. The company in question is KLOOK TRAVEL.

Please remember do not share any of your personal or contractual information. If you are unsure, please contact us directly at <a href="mailto:customerservices@hccanarias.com">customerservices@hccanarias.com</a>

#### **Resort activities**

With our activities programme for adults and children, headed by our amazing Soraya, guests can look forward to a vibrant and diverse activities programme designed to cater to all ages and interests. Puerto Calma from Monday to Wednesday. Sol Amadores on Thursdays and Vista Amadores on Fridays. Here's a glimpse of what you can enjoy:

**Yoga sessions**: Start your day with rejuvenating yoga classes. Whether you're a beginner or an advanced practitioner, these sessions are tailored to help you find your inner peace and improve your flexibility.

**Aquagym**: Dive into fun and fitness with our aquagym classes. These water-based workouts are perfect for all fitness levels, offering a refreshing way to stay active while enjoying the pool.

Activities and face painting at our children's corner: Our dedicated children's corner is a paradise for the little ones. With a variety of engaging activities and creative face painting sessions, kids are sure to have a blast while making new friends.

**Water polo**: Join in the excitement of water polo matches. Whether you're a more experienced player or trying it for the first time, this team sport is a great way to stay active and have fun in the water.

**And much more**: Our activities programme is designed to ensure that every guest has a memorable and enjoyable stay.

#### **Maintenance fees**

As a friendly reminder, payment of your maintenance fees helps ensure the smooth operation and upkeep of the resorts and your apartment. If you have not done so, please contact

customerservices@hccanarias.com

# **Resort Upgrades**

The following enchancements demonstrate our unwavering committent to provide an exceptional resort experience. We look forward to welcoming you to enjoy the latest upgrades during 2025 and beyond.

## **Vista Amadores**









#### **Fitness centre**

Welcome to our newly renovated gym! We've completely transformed our gym to provide you with the best workout experience possible.

We've installed state-of-the-art flooring that not only looks great but also provides excellent support and cushioning. Whether you're lifting weights, doing cardio, or practicing yoga, our new flooring ensures a safe and comfortable environment for all your fitness activities.

Our fitness centre now boasts the latest in fitness technology. From advanced treadmills and ellipticals to strength training machines, we've got everything you need to take your workouts to the next level. Each machine is designed to maximize efficiency and effectiveness, helping you achieve your fitness goals faster.

### **Squash court**

The squash court has undergone a transformation, breathing new life into the space. The newly coated floor gleams with a fresh, polished finish. This new coating not only enhances the aesthetic appeal but also improves the functionality of the court. The surface is now smoother and more resilient, providing players with better traction and reducing the risk of slips and falls.

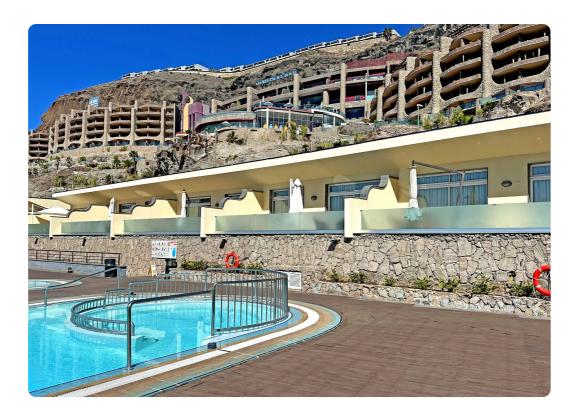
The walls have been meticulously cleaned and repainted, giving the court a bright and inviting atmosphere.

Whether you're a seasoned player or a newcomer to the sport, this revamped court is sure to enhance your game and provide a more enjoyable environment.

# **Playa Amadores**







### **Apartment terraces**

The terrace of the five pool-view apartments have been outfitted with an aestetic new fence that now features privacy glass panels and sturdier construction to ensure comfort and safety, and to erradicate seepage and ongoing maintenance of the former flowerbeds. The other terraces will be gradually changed by removing the existing exterior tiles and apply a protective coat of paint.

### **Apartment pools**

The gradual renovation of the apartment pools, aimed at enhancing your swimming experience and ensuring the highest standards of safety and aesthetics will include two major upgrades: applying a new interior finish to the pool's walls and bottom which will create a smooth, durable, and watertight finish and a fresh coat of paint.

#### **Room towels**

It was time for an upgrade of the bathroom towels, and after researching various options, we settled on a set of luxurious white towels. The new towels are made of a thicker, more absorbent cotton material that feels incredibly soft, and will complement the decor in our guest rooms perfectly. Larger pool towels are available at the reception to preserve the quality and cleaniness of the bathroom towels.

# **Sol Amadores**



#### Sofa-beds

We are excited to announce the replacement of the sofas with proper sofa-beds. These new sofa-beds are in line with the colors and design of the apartments, ensuring a cohesive and stylish look. The sofa-beds will provide additional comfort and functionality, allowing you to easily accommodate guests and enjoy a larger living space. With high-quality materials and modern designs, these sofa-beds will enhance the overall comfort and aesthetic of your apartment.

## **Puerto Calma**

### Laundry area

We are pleased to inform you that the washing machine and dryer in the common area of the resort have been replaced with professional-grade washing machines and tumble dryers. These new machines are coinoperated. Members will receive a number of coins free of charge.

# **Pool opening times**

Due to the gradual increase in temperatures, we have adjusted our pool opening times to ensure you can fully enjoy the warmth of the sun. The pool will now be open from 10:00 to 19:00 hrs. daily until the month of June and further increase to 20:00 hrs in July and August. We hope these extra hours enhance your experience and provide you with more opportunities to relax and soak up the sun. Outside these hours, the pool area will be closed.

The pool opening hours are strictly bound by the presence of a lifeguard, as legally required by law. Swimming is only permitted when a lifeguard is on duty. However, the top floor solarium remains accessible and can be enjoyed even when the pool is closed for swimming. Thank you for your understanding and cooperation.

#### Sun beds

Enhancing the comfort and experience at the Puerto Calma pool and solarium new sun beds have been purchased to ensure our guests continue to enjoy their time with us. The new sun beds are of high quality, ensuring maximum comfort and durability and match the aesthetic of our pool and solarium.

### **Jardín Amadores**





### Slide pool

The children's slide pool has undergone a significant rejuvenation! The once-faded colors have been replaced with a fresh white colour that brings new life to the entire area. The slide itself now boasts a bright, cheerful hue that invites kids to enjoy endless fun. The surrounding pool area has also been refreshed, making it a delightful and welcoming spot for families to gather and play.

### **Terrace flooring**

We are pleased to announce the gradual upgrade to the apartments' outdoor living spaces: the replacement of the current wooden terrace flooring with premium floor tiles. This enhancement has been carefully planned to provide numerous long-term benefits, such as improved durability, low maintenance, weather and water resistance, eco-friendly and modern look and feel.

# **Members Exclusive**



# Discounts, Internal exchange information, Benefits and more ...

Available to members only at the password-protected member section of our website.

#### access here





#### **HOLIDAY CLUB CANARIAS**

AVDA MINISTRA ANNA LINDH 1 | 35130 MOGAN | GRAN CANARIA | ESPAÑA

Tel: +34 928 561 480 | customerservices@hccanarias.com | www.holidayclubcanarias.com

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